



# Communications Technology International, Inc.

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## Reply Worldwide System Compatibility Checklist

There are 4 major components to your Reply system, all of which need to be up to date in order to ensure trouble free operation. Follow the steps below to check each computer and each base station that you use. The version information below is accurate as of November 18, 2008.

### A) USB/Serial drivers installed on each computer

1. Plug a Worldwide base station into a USB port on your computer
2. Go to Window's Device Manager
3. Double click your USB serial port
4. Go to the Driver tab
5. The version should be 2.2.4 or later

### B) USB/Serial drivers inside the base station

1. If you did not get a Windows "New Hardware Found " message when you performed the steps above, and your driver version above is 2.2.4 or later, your base station is up to date.
2. Be sure to check all base stations with a computer that has 2.2.4 drivers

### C) Fleetwood ActiveX control

1. Start Unity, Synthesis, or Elect (XPw)
2. Go to the screen where you start a Base Station. At the top of the configuration box it will say "Configure Reply System".
3. Start a base station.
4. The ActiveX (OCX) version is now shown after the words "Configure Reply System" and should be 6.0.14 or higher.

### D) ComTec XPw software

1. Go to the c:\ComTecXPw folder or your installation folder if you installed it elsewhere
2. Confirm the following three files and their dates: elect90w.dll 6/11/2008, syth80w.dll 4/9/2008, unity80w.dll 4/9/2008 or later.

If only A or B above are out of date, go to the folder c:\ComTecXPw\Drivers\Generic and read the file "CRS940 Update Instructions".

If you do not have that folder, or if C or D above is out of date, uninstall ComTecXPw, download the trial version from our site, and install it.

*Reminder: Check all base stations and all computers.*